



# 131 Responsible Tourism action ideas

## Please note:

- This is not a list of Qualmark's required Responsible Tourism actions
- Not all actions will count as a full point towards your Responsible Tourism assessment score
- The value of actions on this list will depend on your type of business.

This list is a starting point for industry to share ideas on energy, water and waste actions. Please email ideas to [enquiries@qualmark.co.nz](mailto:enquiries@qualmark.co.nz).

## Energy:

- Energy rated appliances, 4 star or more
- Appliance maintenance
- Thermostats
- Timers
- Sensors
- Hot water temperature reduced
- Draught excluders
- Vehicle maintenance program
- Encourage public transport usage
- Free bicycles
- Line drying of linen, towels etc
- Solar outdoor lighting e.g. driveway
- Cold water washing
- Encouraging hybrid taxi use/free or priority parking for hybrid cars
- Auto idle switch off transport
- Operator/driver efficiency, training policy
- Switch off program
- Thermal drapes
- Solar curtains are fitted also to prevent heat exchange,
- EE bulbs
- Speed limiters
- Hibernation policy
- LED lighting
- Electronic key cards, switch off all electrical functions
- Support locally produced goods (i.e. in region)
- Garden producing fruits and vegetables for catering requirements
- Outdoor lighting is low voltage
- Hydro dam – micro
- Solar, voltaic cell panels
- Managed BMS



- Wall/ceiling insulation
- Double glazing
- Car pool for staff
- Heat pumps
- Ventilation system - HRV Ventilation System (HRV)
- Geothermal heating
- Plumbing lagged
- Green building design – layout, materials
- Vehicle fuels – bio, LPG, CNG
- Passive solar design
- Evacuated tube solar heating
- Wet back
- Gas califonts
- Zoned lighting fitted with sensors and timers
- Insulation of hot water cylinders, tanks, bathtubs
- Flat screen monitors
- Coin timers on showers
- Rechargeable- battery operated golf cart
- Skylights installed to utilise natural light
- 100% recycled toilet tissue & paper towels
- Wind turbine
- Electric vehicles
- Cent- a-meter installed for monitoring each appliance

#### **Waste:**

- Double sided printing
- Recycle toner cartridges
- Refill ink cartridges
- Paper shredded and used for packaging items in retail store/ or used as mulch.
- Paperless recruitment/check-ins
- Rechargeable batteries/appliances
- Reduce disposable items such as cups, plates, utensils, plastic bottles, paper towels/products.
- Cloth shopping bags
- Reusable linen laundry bags
- Ozone filters on Jacuzzi/spa
- Food scraps feed to local livestock/ organic food waste composted or fed to animals
- Packaging “take back” programme
- Bulk purchasing
- Composting of garden waste
- Double bin for separating of waste in guest rooms
- Reuse policy



- Good water, biodegradable bottles
- Dispensers vs single serve
- Worm farm
- Recycling Collection Partnership
- Recycle paper purchase
- Forecourt waste traps
- Recycling, such as glass, crushing, oil or to transfer station
- Recycling of hazardous waste- batteries, light bulbs etc to local transfer station
- Recycling at E-Waste Day
- Environmentally friendly guest amenities
- Reuse paper printed on only one side as scrap paper
- Newspaper recycling “do it yourself” collect and mulch
- Newspaper on request
- Use of recycled building materials, such as timber and steel
- Completely self-contained sewage treatment plant on site
- Room Key Cards made from recyclable plastic - replacing existing plastic cards.
- Recycle containers provided to guests
- Own recycling station
- Staff taking recycling to appropriate sites, if not picked up by council
- Fallen trees on site used for firewood
- Paper products, such as paper towels, toilet tissues etc from renewable resources and biodegradable
- Soya based inks used
- Convert guest soap into bio fuel
- Green waste collection
- Biodegradable bin liners
- Booking confirmation via text message
- Energy efficient photocopies and printers
- Non toxic paints used and recycled back to the supplier
- Used cooking oil recycled

#### **Water:**

- Reduce flushing mechanism on toilets - Dual flush, manual flush, water displacement (such as water filled jars in cisterns), water retention (toilet dams)
- Star rated appliances
- Watering system
- Hose trigger fittings
- Drip irrigation system
- Evening watering
- Towel/linen agreement



- Green Door Card - Guests staying more than one night are given the opportunity to decline a room service
- Washing of equipment e.g. bucket use
- Rainwater harvesting
- Micro-fibre cloths for cleaning/ Eco Bio cloths
- Gobi blocks and grass used for parking areas
- Mulching
- Drought resistant plants
- Sensor taps
- Plumbing maintenance programme
- Cleaning products environmentally friendly/ biodegradable
- Chemical handling certification held by staff member.
- Waste heat exchange –reduction in pump speed and reduced circulation of hot water.
- Flow restrictors for hand basins
- Incoming water governor to meter water supply
- Re-use grey water- collect and reuse (on gardens or toilet flushing)
- Waterless urinals
- Water treatment plant
- Urinals operated by sensors
- 100% chemical free cleaning system
- Surface drainage - oil interceptor
- Flow restrictors for shower mixers
- Advanced wastewater system (replace old septic tank)
- Bore water treated
- Thermal cover for swimming pool
- Water leak indicators, monitoring for water leaks and fixed straight away
- Organic sprays used on garden with management