



101 Responsible Tourism action ideas

Please note:

- This is not a list of Qualmark's required Responsible Tourism actions
- The value of actions on this list will depend on your type of business
- Several smaller actions can contribute towards one initiative

This list is a starting point for industry to share ideas on energy, water and waste actions. Please email ideas to enquiries@qualmark.co.nz.

Energy actions:

- Energy rated appliances, 4 star or more
- Appliance maintenance
- Thermostats
- Timers or sensors
- Switch off stickers
- Hot water set 60 degrees Celsius
- Draught excluders
- Vehicle maintenance programme
- Encourage public transport usage
- Free bicycles
- Line drying of linen, towels etc
- Low voltage or solar powered outdoor lighting e.g. driveway
- Cold water washing
- Encouraging hybrid taxi use - free or priority parking for hybrid cars
- Key cards
- Auto idle switch off transport
- Operator/driver efficiency, training policy
- Switch off program
- Thermal drapes
- EE bulbs
- Speed limiters
- Hibernation policy
- LED lighting
- Electronic key cards, switch off all electrical functions
- Support locally produced goods (i.e. in region)
- Garden producing fruits and vegetables for catering requirements
- Wind turbine
- Hydro dam – micro
- Solar, voltaic cell panels
- Managed BMS
- Wall/ceiling insulation
- Double glazing

Useful energy links:

- www.energywise.co.nz
- www.eecabusiness.govt.nz/emprove/
- www.eecabusiness.govt.nz
- www.smarterhomes.org.nz
- www.consumer.org.nz
- www.sustainablehouseholds.org.nz
- www.sustainablehouseholds.org.nz
- www.energystar.govt.nz
- www.nzbcsc.org.nz/energyefficiency
- www.fuelsaver.govt.nz
- www.aa.co.nz
- www.cleanenergyguide.org.nz
- www.carbonzero.co.nz
- www.greenfleet.org.nz
- www.destinationcarbonzero.co.nz
- www.consumer2.org.nz



- Car pool for staff
- Bicycles made available for guests
- Heat pumps
- Ventilation system
- Geothermal heating
- Plumbing lagged
- Green building design - layout, materials
- Vehicle fuels - bio, LPG, CNG
- Cork Floor Tiles
- Wool block insulation
- Passive solar design
- Evacuated tube solar heating
- Wetback
- Insulation - create a thermal envelope around your house
- Gas califonts
- Zoned lighting fitted with sensors and timers
- Dimmers
- Insulation of hot water cylinders
- Flat screen monitors

Waste actions:

- Double sided printing, reuse paper printed on only one side as scrap paper
- Recycle toner cartridges
- Rechargeable batteries/appliances
- Reduce disposable items such as cups, plates, utensils, plastic bottles, paper towels/products
- Biodegradable bin liners and cloth shopping bags
- Reusable linen laundry bags
- Ozone filters on jacuzzi/spa
- Food scraps fed to local livestock - organic food waste composted or fed to animals
- Packaging 'take-back'
- Bulk purchasing
- Composting of garden waste
- Bins for separating waste in guest rooms
- Reuse policy
- Dispensers vs single serve
- Worm farm
- Recycling collection partnership
- Recycle paper purchase
- Forecourt waste traps or surface drainage oil interceptor
- Recycling such as glass, crushing, oil or to transfer station

Useful waste links:

Reducing waste
www.zerowaste.co.nz
www.reducerubbish.govt.nz

Waste exchange
www.nothrow.co.nz

Recycling
www.ronz.org.nz

Hazardous waste
www.hazmobile.govt.nz
www.interwaste.co.nz

Paint disposal
www.resene.co.nz/paintwise.htm
www.enviropaints.co.nz

Responsible waste management
www.mfe.govt.nz/publications/



- Recycling of hazardous waste - batteries, light bulbs etc to local transfer station
- Produce stewardship agreement
- Nature and environmentally guest amenities
- Newspaper recycling - 'do it yourself' collect and mulch

Water:

- Reduce flushing mechanism on toilets - Dual flush, water displacement (such as water filled jars in cisterns), water retention (toilet dams)
- Star rated appliances
- Watering system
- Hose trigger fittings or drip irrigation system
- Towel/linen agreement
- Staff turn off tap policy
- Washing of equipment e.g. bucket use
- Rainwater harvesting
- Micro-fibre cloths for cleaning/eco-cloths
- Gobi blocks and grass used for parking areas
- Mulching
- Drought resistant plants
- Sensor taps
- Ice recycled
- Plumbing maintenance programme
- Cleaning products environmentally friendly/biodegradable
- Waste heat exchange
- Flow restrictors for hand basins
- Incoming water governor to meter water supply
- Reuse grey water - collect and reuse (on gardens or toilet flushing)
- Waterless urinals
- Swimming pool covers
- Water treatment plant
- Urinals operated by sensors
- 100% chemical free cleaning system
- Flow restrictors – low flow, shower mixers
- Advanced wastewater system (replace old septic tank)

Useful water links:

- www.smarterhomes.org.nz/water
- www.watersmart.co.nz
- www.palmers.co.nz
- www.smarterhomes.org.nz/water/collecting-and-usingrainwater
- www.smarterhomes.org.nz/water/re-using-greywater
- www.sustainability.govt.nz