Environment

Definition: This pillar checks whether the business is aware of its environmental impact and takes action to manage its waste and restore the local environment.

	Expected	Good	Best practice
Managing energy & resources	The business is aware of all the elements that contribute to its resource consumption and takes action to reduce it.	The business measures its resource consumption and has documented and evidenced actions to reduce it, including through a sustainable purchasing policy.	footprint through a third-party
	Expected	Good	Best practice
Waste management & pollution	The business is aware of all discharge and waste streams from the business.	The business measures all waste streams and keeps a regular record of the volumes discharged.	All areas including suppliers and partners are included in the measurement.
	Expected	Good	Best practice
Restoring nature	The business can demonstrate actions taken to reduce its impact on the surrounding environment.	The business can demonstrate actions taken to enhance the surrounding environment.	The business embraces nature restoration, sharing its environmental actions and providing opportunity for visitors to contribute.